
TENDER DOCUMENT FOR SUPPLY OF BRANDED ICE CREAM VARIETIES TO THE T.T.D.C. UNITS SUCH AS GOVT. BOTANICAL GARDEN CAFÉ, OOTY, TELESCOPE HOUSE, DODDABETTA, BOAT HOUSE, PYKARA, HOTEL TAMILNADU, OOTY, HOTEL TAMILNADU, COIMBATORE AND YOUTH HOSTEL, OOTY FOR ONE YEAR FROM 01.08.2022 TO 31.07.2023.

TAMILNADU TOURISM DEVELOPMENT CORPORATION LIMITED,
TAMILNADU TOURISM COMPLEX,
No.2, Wallajah Road, Chennai-600 002.
Telephone(s): 25333851 to 54 – Fax No. (044)2533043 – 385
Email: support@ttdconline.com – Web. http://www.tamilnadutourism.org,
http://www.tenders.tn.gov.in
TENGEN DOCUMENT FOR SUPPLY OF BRANDED ICE CREAM VARIETIES TO THE T.T.D.C. UNITS SUCH AS GOVT. BOTANICAL GARDEN CAFÉ, OOTY, TELESCOPE HOUSE, DODDABETTA, BOAT HOUSE, PYKARA, HOTEL TAMILNADU, OOTY, HOTEL TAMILNADU, COIMBATORE AND YOUTH HOSTEL, OOTY FOR ONE YEAR FROM 01.08.2022 TO 31.07.2023.

For and on behalf of Tamilnadu Tourism Development Corporation Ltd., sealed tenders are invited in the prescribed original Tender documents from the reputed firms/Manufacturers/stockist/Authorized dealers for the supply of branded icecream varieties under 2 bid system as detailed below.

SUPPLY OF BRANDED ICECREAM VARIETIES IN SIX UNITS AT OOTY REGION

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Name of the Units to be granted license</th>
<th>District</th>
<th>EMD Amount</th>
<th>Supply Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1 Govt. Botanical Garden Café, Ooty</td>
<td>The Nilgiris</td>
<td>Rs. 1.00Lakh</td>
<td>1 Year.</td>
</tr>
<tr>
<td></td>
<td>2 Telescope House, Doddabetta</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>3 Boat House, Pykara</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4 Hotel Tamilnadu, Ooty</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>5 Hotel Tamilnadu, Coimbatore</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>6 Youth Hostel, Ooty</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

COST OF TENDER DOCUMENT : Rs.1000/- + 18% GST (By Post Rs.100/- Extra)

Tender document available in TTDC, Head Office (2nd Floor), Chennai-2 (OR)

Tender Document at Free of cost : If downloaded through Website http://www.tamilnadutourism.org (OR) http://www.tenders.tn.gov.in

1. Sale of Tender Documents : From date of Advertisement to till 26/07/2022 on all working days (Monday to Friday between 10 A.M & 5 PM)
2. Date and time for submission of Technical bid and price bid: 27/07/2022 upto 11.00 AM

3. Date and place of opening of Technical Bid: 27/07/2022 upto 11.30 A.M
   Registered office, TTDC Ltd., Tamilnadu Tourism Complex, 2nd Floor, No.2 Wallajah Road, Chennai – 600 002.

Tender Documents will be issued on written requisition against receipt of cash or Demand Draft drawn in favour of “Tamilnadu Tourism Development Corporation Limited” (Payable at Chennai). Tender Cost is NOT refundable. All the Tenders should be submitted at the above address on or before 27.07.2022. Any postal delay or loss in transit will not bind TTDC Ltd. The Tender submitted beyond the date and time fixed shall be summarily rejected. In the event of last date for submission / opening of Tender falls on a holiday, the acceptance/opening of the Tender will be on the next working day at the same time and venue.

The Managing Director, TTDC Ltd., reserves the right either to accept or reject any or all the Tender and postpone the due date without assigning any reason there for.

You may also visit TTDC’s website http://www.tamilnadutourism.org and also http://www.tenders.tn.gov.in for downloading the documents, free of cost.

MANAGING DIRECTOR
TAMILNADU TOURISM DEVELOPMENT CORPORATION LIMITED

TECHNICAL BID

ELIGIBILITY CRITERIA FOR SUPPLY OF BRANDED ICECREAM VARIETIES TO THE T.T.D.C. UNITS SUCH AS GOVT. BOTANICAL GARDEN CAFÉ, OOTY, TELESCOPE HOUSE, DODDABETTA, BOAT HOUSE, PYKARA, HOTEL TAMILNADU, OOTY, HOTEL TAMILNADU, COIMBATORE AND YOUTH HOSTEL,OOTY FOR ONE YEAR FROM 01.08.2022 TO 31.07.2023.

(All documents related to eligibility criteria should be page numbered serially and should note page number where the same is placed.)

Name of the Firm

Name of the Brand

Address with phone No.

Annexure-I

<table>
<thead>
<tr>
<th>Required eligibility criteria</th>
<th>Yes / No</th>
<th>Your Page No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Whether all pages of the bids signed and sealed by the tenderer</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>2. Whether EMD Demand Draft/ Bankers Cheques are enclosed in the Technical Bid</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>3. Company Address</td>
<td>Yes / No</td>
<td></td>
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<tr>
<td>4. Copy of the License granted by the Government for production of Ice cream</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>5. Copy of the FSSAI Certificate</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>6. Minimum five years experience in Manufacturing/Distribution in Ice Cream Field (Documentary evidence should be enclosed)</td>
<td>Yes / No</td>
<td></td>
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<tr>
<td>7. Copy of the GST No: Certificate</td>
<td>Yes / No</td>
<td></td>
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<tr>
<td>8. The Average Annual Turnover of the Company/Firm should not be less than Rs. 10.00 Crore for which necessary proof should be enclosed for the last three Financial Years (Audited Figures) (2019–20, 2020–21 &amp; 2021-22). (Joint venture agreement not accepted)</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>9. The licensee should submit Income Tax Returns for the last three assessment years ( 2019–20, 2020–21 &amp; 2021-22)</td>
<td>Yes / No</td>
<td></td>
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<tr>
<td>10. Proof for Certificate of Incorporation of the Company</td>
<td>Yes / No</td>
<td></td>
</tr>
</tbody>
</table>

Signature of Bidder 4
<table>
<thead>
<tr>
<th></th>
<th>Statement</th>
<th>Yes / No</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.</td>
<td>If the tenderer is an individual should furnish attested Xerox copy of Ration Card or Voter Identity card for proof of address</td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>Each and every page of schedule should be signed by the Tenderer and submitted along with the Technical Bid only</td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>EMD Demand Draft for Rs. 1.00 Lakh (Rupees One Lakh only) drawn in favour of Tamilnadu Tourism Development Corporation Limited on any nationalized Bank payable at Chennai should be remitted along with technical bid or valid MSME Certificate related to this activity should be furnished</td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>The Tenderer should enclose the recently obtained Lab Certificate confirming that, the product is <strong>ICE CREAM</strong> from the competent authority.</td>
<td></td>
</tr>
</tbody>
</table>

Managing Director  
TTDC

Certificate that all documents have been enclosed in the pages noted against each.

Place :  
Date :  

Signature of the Tenderer  
Seal :  
Email. ID  
Cell No.
Name of work: FOR SUPPLY OF BRANDED ICE CREAM VARIETIES TO THE T.T.D.C. UNITS SUCH AS GOVT. BOTANICAL GARDEN CAFÉ, OOTY, TELESCOPE HOUSE, DODDABETTA, BOAT HOUSE, PYKARA, HOTEL TAMILNADU, OOTY, HOTEL TAMILNADU, COIMBATORE AND YOUTH HOSTEL, OOTY FOR ONE YEAR FROM 01.08.2022 TO 31.07.2023.

INSTRUCTIONS AND CONDITIONS TO TENDERER

1. Sealed Tenders under two bid system namely ‘Technical Bid’ and ‘Price Bid’ are invited from the leading reputed firms/Manufacturers/Stockists/Authorized dealers with proven track record for the supply of branded ice cream varieties.

2. Tenders should be in the prescribed original form obtained from the above address or downloaded through website. The filled in tender form should be submitted in two separate sealed cover. The same shall be as follows:

"TECHNICAL BID
FOR SUPPLY OF BRANDED ICE CREAM VARIETIES TO THE T.T.D.C. UNITS SUCH AS GOVT. BOTANICAL GARDEN CAFÉ, OOTY, TELESCOPE HOUSE, DODDABETTA, BOAT HOUSE, PYKARA, HOTEL TAMILNADU, OOTY, HOTEL TAMILNADU, COIMBATORE AND YOUTH HOSTEL, OOTY FOR ONE YEAR FROM 01.08.2022 TO 31.07.2023", and

"PRICE BID
FOR SUPPLY OF BRANDED ICE CREAM VARIETIES TO THE T.T.D.C. UNITS SUCH AS GOVT. BOTANICAL GARDEN CAFÉ, OOTY, TELESCOPE HOUSE, DODDABETTA, BOAT HOUSE, PYKARA, HOTEL TAMILNADU, OOTY, HOTEL TAMILNADU, COIMBATORE AND YOUTH HOSTEL, OOTY FOR ONE YEAR FROM 01.08.2022 TO 31.07.2023".

Both the above sealed cover containing the technical bid and price bid separately should be submitted in one sealed cover along with a covering letter to the Managing Director, Tamilnadu Tourism Development Corporation Limited, Chennai-2. Sealed Tenders can be submitted directly in person or sent by post at the following address:

The Managing Director,
Tamilnadu Tourism Development Corporation Limited,
Tamilnadu Tourism Complex, 2nd Floor,
No.2, Wallajah Road, Chennai-600 002.

Note:
The Tenders not in the prescribed original form will be summarily rejected.

Signature of Bidder
3. The Technical Bid must be accompanied by an **Earnest Money Deposit** as mentioned in the NIT payable by means of a Demand Draft on any one of the Scheduled Banks having its office at Chennai. The Demand Draft should be drawn in favour of “Tamilnadu Tourism Development Corporation Limited”. No other form of Earnest Money Deposit will be accepted.

4. Tenders received without Earnest Money Deposit or valid MSME certificate related to this activity along with Technical Bid will not be accepted and the same will be summarily rejected.

5. The successful bidder shall be intimated on his selection for the award of contract.

6. The Technical Bid will be opened at TAMILNADU TOURISM DEVELOPMENT CORPORATION Ltd., Conference Hall, 3rd Floor, Tamil Nadu Tourism Complex, No.2, Wallajah Road, Chennai-2 on 27/07/2022 at **11.30 A.M.** The qualified Tenderers’ Price Bid will be opened with the prior intimation to the technically qualified Tenderers. Both the Bids will be opened in the presence of Tenderer or their authorized representative who choose to be present at that time.

7. Earnest Money Deposit of the successful bidder shall be forfeited in the event of withdrawal of the bid, before the bid validity period or in the event of the failure of successful bidder to furnish the bid security or to execute the agreement within the specified period or in the event of termination / withdrawal of franchise before the franchise period. In addition to the forfeiture of Earnest Money Deposit, steps will be taken to blacklist the defaulter.

8. The Earnest Money Deposit of unsuccessful Tenderers will be refunded after the successful tenderer is announced.

9. The amount deposited as Earnest Money Deposit as required in Clause 3 above will not carry any interest.

10. Successful Tenderer will be intimated about the acceptance. Hence no enquiry in this regard will be entertained.

11. All columns in the Tender schedule shall be duly, properly and exhaustively filled in Ink. The amounts shall be entered in words also underneath the figures. No alteration in the description of the schedule shall be permitted. All corrections should be authenticated under the full signature of the Tenderer. In case of variations in the rate quoted in words and in figures, the rate quoted in words only will be taken into consideration.

12. The Tender shall be valid for 90 days from the date of opening of Price Bid.

13. In exceptional circumstances, the TTDC may solicit the bidders consent to an extension of the period of validity. The request and the responses thereto shall be made in writing or by E-mail. The bid security provided shall be suitably extended. A bidder may refuse the request without forfeiting his bid security. A bidder granting the request is not required or permitted to modify his bid.

14. The TTDC may, at its discretion, extend the deadline for submission of bids by amending the bid documents. In this case existing rights and obligations of the TTDC and bidders, which already exist,
will be applicable to the extended date. However, any such modification will be communicated only through the official websites:- http://www.tamilnadutourism.org (AND) http://www.tenders.tn.gov.in

15. During evaluation of bids, the TTDC may, at its discretion, ask the bidder for clarification of its bid. The request for clarification and the response shall be in writing.

16. The TTDC will scrutinize the bids to determine whether they are complete in all respects and generally in order. Bids from representatives, without proper authorization from the Tenderer shall be treated as non-responsive.

17. Any effort by a bidder to influence the TTDC in any matter may result in rejection of the bid.

18. The notification of award will constitute the formation of the contract.

19. The Tenders submitted beyond the date and time fixed shall be summarily rejected.

20. The papers of the Technical bids should be numbered serially by the Tenderer himself in ink. The tenderer (Authorised signatory of the company) or firm or concern should sign at the bottom space of all the pages of the tender document.

21. The Managing Director, Tamilnadu Tourism Development Corporation Ltd., reserves the right either to accept or reject any or all the Tenders at any time prior to award of contract.


23. Tenderer should furnish a copy of valid address proof, namely, Aadhar card/ Voter IDCard.

24. Arbitration: In case of any dispute, the licensor will refer the dispute to an Arbitrator in accordance with the provisions of the Arbitration and Conciliation Act, 1996 (Central Act 26 of 1996) and the parties agree to abide by the decision of the Arbitrator.

Place of Arbitration  -  Chennai
Language of Arbitration  -  English

SIGNATURE OF TENDERER

DATE:

MANAGING DIRECTOR
GENERAL TERMS AND CONDITIONS

The Terms and Conditions for the supply of branded Ice Cream varieties to the above mentioned Units are given below:

1. The period of supply will be for one year 01.08.2022 to 31.07.2023 or from the date of receipt of the supply order.

2. The Branded Ice Cream supplier should provide minimum two numbers of their own freezers and manpower to sell the Ice Cream varieties in the above said Units. During the Season period of April, May & June, they should provide additional freezers to store and sell the Ice cream varieties at Telescope House, Doddabetta, Govt. Botanical Garden Cafeteria, Ooty, Hotel Tamilnadu, Ooty, Hotel Tamilnadu, Coimbatore, Youth Hostel, Ooty & Boat House, Pykara.

3. They should have their own freezer room to stock the Ice Cream varieties and the Ice Cream Varieties Indented by the Managers should be supplied within 30 minutes at Ooty Units and within one Hour at Boat House, Pykara, on call from the Managers concerned.

4. The supply should be made at the units only based on the Indent duly signed by the Managers concerned or by an authorized person and proper bill should be handed over to them.

5. They should ensure uninterrupted supply of Ice Cream Varieties during the Tender period.

6. If the Ice Cream varieties supplied are found damaged/perished due to non availability of power supply or due the natural calamities or due to unknown reasons, the supplier should replace the same within a Fortnight at free of cost **FAILING WHICH THE COST OF DAMAGED/PERISHED ICE CREAM VARIETIES WILL BE DEDUCTED FROM THE SUBSEQUENT MONTHLY BILL.**

7. Complaints if any received regarding the quality/quantity/expiry of the Ice Cream varieties, the supplier will be held fully responsible for all consequences and T.T.D.C. will not hold any responsibility.

8. The supplier should ensure that, the MRP, the date of Manufacture, Best use before, Net Weight and the date of expiry to be printed in the packets. Affixing of the rate stickers is not at all permitted. The Ice Cream items supplied without the above details will summarily be rejected.

9. Supply of Ice Cream varieties in plastic cups with plastic spoons is strictly prohibited.
10. **PAYMENT:** Payment will be made once in a month through Indian Bank crossed Cheque in favor of the Firm / Company name. The supplier should arrange to submit the consolidated Bill abstract of the Ice Cream varieties supplied during the month separately to the concerned Unit Managers on or before 3rd of every month to enable the Managers to verify the Accounts and settle the bills within one month.

11. Interested branded Ice Cream firm/manufacturer/stockists/authorized dealer can send their highest offer as per the Terms and Conditions on or before 11.00 a.m. on 27.07.2022. Tenders received after the due date and time will summarily be rejected. The Management will not hold any responsibilities for the postal delays.

12. If the Ice Cream supplier who has been awarded with the supply order fails to supply the Ice Cream varieties repeatedly at least three times in a month indented by the Managers concerned due to various reasons, the supply order issued to them will be cancelled forthwith besides removing their firm name for a period of three years in participating for any Tenders/Quotations called for by this Office. Further, the Caution Deposit remitted by them in each Unit will be forfeited. Hence, the Tenderer should ensure regular and uninterrupted supply.

13. A copy of the current Stockist /Distributors Certificate issued by the Company/Firm should be enclosed.

14. The decision of the Managing Director is final and binding with regard to awarding of the supply order.

15. The successful Tenderer should arrange to provide the **Price list** at the vantage points in all the above Units with Name of the variety/net weight and the selling price failing which action will be initiated to cancel the supply order.

16. If any changes in the revision of selling price, the successful Tenderer should obtain permission from the Managers concerned before revision.

17. In the event of revision of selling price, the successful Tenderer should arrange to supply the Ice Cream varieties only after the existing stocks are exhausted in all the above Units.

18. If the Company nominate any dealer/Stockist (for the quoted brand in the Tender) to supply the branded Ice Cream varieties, necessary authorization Certificate should be issued to enable to indent the items and also to make the payment. However, the tenderer will be held responsible for any lapses during the Tender period.

19. In case of disputes, the Jurisdiction will be at Chennai.

20. G.S.T. & other Taxes if any and statutory payments if any levied by the State/Central Govt. should be remitted by the supplier.
21. If any information is received at the time of issuing supply order or during the period of supply that, the tenderer who submitted the tender has been banned by any procuring entity, the supply order issued will be cancelled immediately without any further enquiry.

22. **The area should be maintained as litter free zone.**

Managing Director  
PRICE BID

Price Bid for the supply of the branded Ice Cream varieties to T.T.D.C. Units at Ooty (i.e.), Govt. Botanical Garden Cafeteria, Ooty, Telescope House, Doddabetta, Hotel Tamilnadu, Ooty-I, Boat House, Pykara, Hotel Tamilnadu, Coimbatore and Youth Hostel, Ooty for the period from 01.08.2022 TO 31.07.2023 (OR) from the date of issuing work order.

<table>
<thead>
<tr>
<th>S.No</th>
<th>Name of the Brand</th>
<th>Percentage of Discount/ Commission offered to TTDC on MRP net.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>ICE CREAM</td>
<td></td>
</tr>
</tbody>
</table>

UNDERTAKING BY THE TENDERER

I/we hereby agree to supply the branded Ice Cream varieties to the T.T.D.C. Units (Govt. Botanical Garden Café, Ooty, Telescope House, Doddabetta, Boat House, Pykara, Hotel Tamilnadu, Ooty, Hotel Tamilnadu, Coimbatore and Youth Hostel, Ooty) for a period of one year with effect from 01.08.2022 to 31.07.2023 uninterruptedly without any complaints/short supply by providing our own Freezers to stock the Ice Cream varieties as per the Terms and Conditions prescribed.

1. I/We certify that, I/We have gone through the conditions and instructions and I/We have understood the terms and conditions and adhere the same during the Tender period.
2. I/We agree to abide by the terms and conditions of Tamilnadu Tourism Development Corporation Limited during the Tender period.

SIGNATURE OF TENDERER.